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Subject ES350 Rubber floor mat issue

Hello Tomizuka-san

Thank you for your information of captioned issue by telephone.
 I have reported outline of this issue for our Monthly quality meeting today.
 Yoshie-san said "Is F/Fix only ES350?"
 Yoshie-san worries other vehicle is ok or not.
 You should study it using extensive knowledge.

My memory, there were same situation for Prius last year too.

Best regards,
 ***** Followed by Japanese *****

[[[SEC]]]

[[[CADD]]]
 [[[CADD]]]
 ES350
 [[[Prius]]] [[[FTR]]]

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Hello Michael-san

I was informed the captioned issue by CQE person and Tomizuka-san last Friday.
 If you have a detail action of this issue, please let us know.
 I heard TMS PQSS discussed to make some campaign letter to customer.

Have those problem vehicle genuine accessory rubber floor mat?
 I would like to confirm that ES350 genuine rubber mat has two clip holes and with clips or not.

When you will implement a customer campaign for this issue, you should ask CADD a request of it.

Best Regards,

***** Followed by Japanese *****

Tomozuta-san [SEC]

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JCQE [GM] Letter [TMS]

[TMC]

TMC [CADD][JCQE]

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